

This is to notify you that Nordic Security has merged with Allied Universal, who now provides patrol services for the Coronado community. Unfortunately, they did not provide us with advanced notification so that we could communicate the new processes to the community. If you have had difficulty safe listing your vehicle recently, we apologize for the disruption.

Effective immediately, all safe listing must be done through Igate App. There is NO longer a 24/7 dispatch center and the Allied Universal office will NOT take any safe list requests by phone or through email.

Attached, you will find instructions on how to access the Igate App. If you had login credentials previously, you can access the Igate App with those credentials.

If you did not previously have login credentials for the Igate App, you must contact Allied Universal (during business hours), to obtain temporary login credentials, by calling 714-751-0347 or 800-883-3880.

****Owners who have tenants residing at their property, please distribute this information as necessary.**

Should you have any additional questions, you may contact us for further assistance.

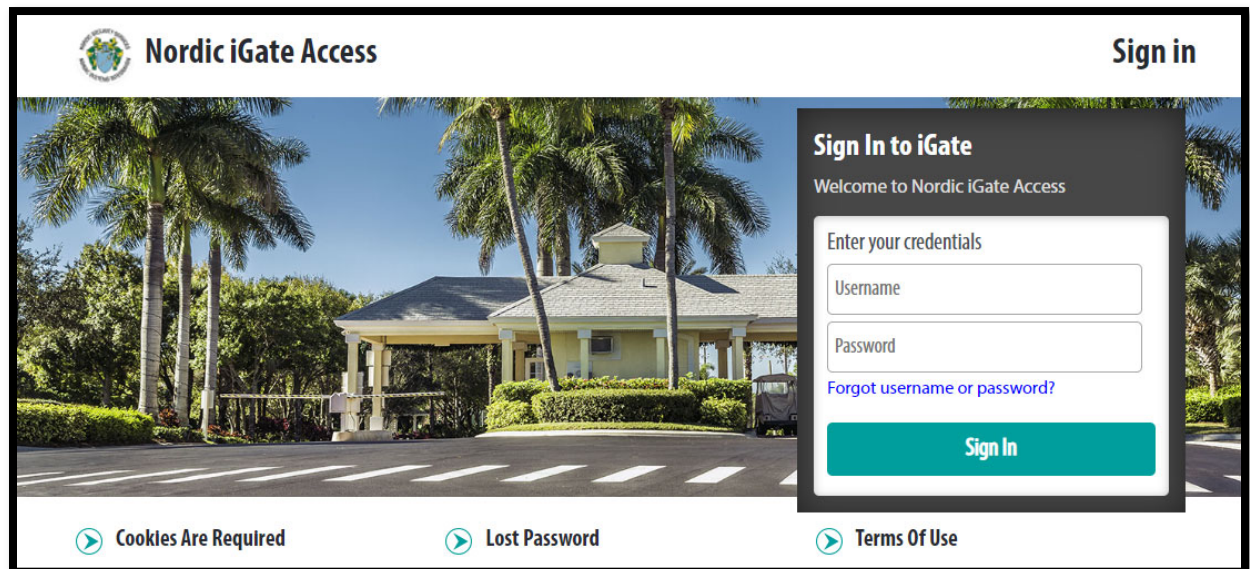
Total Property Management, Inc. on behalf of Coronado at Aliso Viejo HOA
(949) 261-8282 | <https://totalpm.com/>

PPO 14417

December 1, 2023

Allied Universal is proud to serve as your community's Patrol and Safe-Listing Software Service. A feature upgrade has been made available to residents of your community by allowing safe listing of vehicles to be done via website or application. **Effective January 1, 2024** there will no longer be any need to call anyone to safe list a vehicle. This will be a fully automated self-service. You may begin to manage your homeowner profile, receive important announcements and safe-list your vehicle via the web or app; please follow the instructions on this letter to access your on-line account.

Please go to the new website (<https://access.nordicsec.com>) and enter your login credentials to access the safe listing portal.



We recommend bookmarking <https://access.nordicsec.com> so you may access your account faster. You can also access the same information at www.nordicsec.com and then click the Resident/Manager logon button.

Our app. is **free** for Android and iPhone users.



Sincerely,

ALLIED UNIVERSAL